

## Frequently Asked Question (Continued)

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### **After I am enrolled in the aggregation program, who sends me a bill?**

You will continue to receive your bill from your utility providers (DP&L for electric; Vectren for natural gas).

For DP&L customers, you will see a line on your bill indicating your electric is being provided by AEP energy.

For Vectren customers, you will see a line on your bill indicating your natural gas is being provided by Volunteer Energy Services.

### **What if I Live outside the City Limits?**

County resident also have access to electric aggregation through AEP Energy. If you have specific questions about the County Program, please contact the Clinton County Commissioners Office at (937) 382-2103.

There is no natural gas aggregation program for county residents at this time.

Updated 10/12/16

## Contact Information

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### **Electric**

AEP Energy  
1-877-726-0214

### **Natural Gas**

Volunteer Energy Services  
Incorporated (VESI)  
1-800-977-8374



## Contact Information

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Mayor's Office  
69 N. South Street  
Wilmington, OH 45177  
Phone: 937-382-5458

## Energy Aggregation Programs

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### **City of Wilmington**

### **A Guide to Natural Gas and Electric Aggregation Programs**



## Frequently Asked Questions

### What is governmental aggregation?

Governmental aggregation is an easy and effective way for large groups of consumers to save money on their electric bill.

Ohio Laws allows for cities and counties to form aggregated buying groups to purchase electricity or natural gas on behalf of their citizens. By bringing citizens together, the city/county can negotiate a better price than a person can individually. The city/county chooses the electric or natural gas supplier for all of the customer-members in its group.

### How do I sign up?

The aggregation program is an “opt-out” program. This means you are automatically enrolled unless you choose not to be. This allows as many people as possible to take advantage of the program. This way residents do not miss out on saving because they did not receive notice of the program.



### Can I opt out of the program at a later date?

#### Yes.

Electric Customers: You may cancel your service with AEP without penalty and switch to another provider or return back to DP&L pricing.

Natural Gas Customers: You may terminate your contract with Volunteer Energy (VESI) without penalty by giving 30 -days written notice. After termination, you will return back to Vectren standard pricing.

### How much does my gas or electric cost when I'm enrolled?

Electric — AEP Energy:

6.45 cents/kWh

Gas — Volunteer Energy ( VESI):

44 cents/Ccf.

### Is it a fixed rate?

**Yes.** One of the benefits of the current aggregation programs is the price you pay will not increase through the life of the contracts.

### When do aggregation contracts end?

Electric — AEP Energy

Expires March 2018

Natural Gas — Volunteer Energy (VESI)

Expires September 2017

### What happens when the contract ends? Does that mean the aggregation program ends?

**No.** A few months prior to the end of the contract, the city/county will ask for bids from suppliers for a new rate. They will then enter into a contract with the company who will provide the best price for residents.

### I wasn't automatically signed up for the program. Who should I call if I want to enroll?

#### ELECTRIC

AEP Energy

1-877-726-0214

#### NATURAL GAS

Volunteer Energy Service

Incorporated (VESI)

1-800-977-8374

### Is natural gas and electric aggregation right for me?

To help answer this question, the Ohio Government implemented a website to compare prices from energy suppliers. This empowers residents to make the best, most effective decision.

(<http://www.energychoice.ohio.gov/>)