

Route Automation



City of Wilmington- Sanitation Department

Route Automation

The City of Wilmington will soon implement a fully automated waste collection program; a modern approach to managing residential trash.

The program will begin October 3rd, 2016 on regularly scheduled trash days. This automated service will replace the current trash collection system in Wilmington.



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Why is automation better?

- **Safety-** Automation reduces the risk of injury for trash collectors
- **Cost-** Less man-power is needed, reducing financial burden on enterprise fund
- **Cleanliness-** The trash toters are sturdy. The lids will not blow away, keeping trash securely in the container
- **Appearance-** Toters provide a nicer, more unified look for the city
- **Mobility-** Toters are easier to maneuver than traditional cans or bags

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What happens next?

- Residents will receive selection cards in the mail for a 65 or 95 gallon toter.
 - Crews will begin delivering toters in mid-September.
- When toters are delivered, where the toters are placed by the crew is where they must be for future collection.
- Additional toters are available for a 50% increase on your monthly refuse bill.
 - 1 in 500 homes require more than one 95 gallon can.
- Those who generate little waste, such as seniors or small families are encouraged to select a 65 gallon can.

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Guidelines

- All trash **must** be deposited into toters. Crews will not pick up waste left beside the toters.
- Bulk item collection is still available by scheduling a pick-up with the Sanitation Department.
 - Old cans will no longer be serviced.
It is up to the resident to repurpose or dispose of old cans.