

If you live in Wilmington, Clinton County or a nearby area, please consider taking this survey about your transportation needs. This effort is part of a study about access to transportation and all feedback is needed and appreciated, even if you have a personal vehicle. Transportation includes services such as the Wilmington Transit System (WTS) or a ride provided by your employer, an agency, or senior services program. This survey will be used to plan for improvements over the next 5+ years to the network of transportation options available in Clinton County and the Wilmington Transit System. Reporting of the survey data will not identify individual respondents. be identified. If you have questions or need translation contact Bethany at brenner@rlsandassoc.com or 937-299-5007.

1. Where do you live?

- (1) Wilmington
- (2) Blanchester
- (3) Clarksville
- (4) New Vienna
- (5) Port William
- (6) Sabina
- (7) Other, specify: _____

2. Do you have regular access to the following technologies. Select all that apply.

- (1) Internet service at home
- (2) A cell phone
- (3) A computer

3. Which type of transportation do you use most often in Wilmington and Clinton County? Select up to three options that apply.

- (1) Wilmington Transit System (WTS)
- (2) Volunteer driver program
- (3) Senior program services (to/from senior center)
- (4) Medicaid-sponsored transportation (i.e., Board of Development Disabilities)
- (5) Employer-provided transportation
- (6) Friend, family or someone else
- (7) Uber/Lyft
- (8) Personal vehicle
- (9) Transit provided by a neighboring county
- (10) Other, specify: _____
- (11) Not applicable

4. How satisfied are you with your routine transportation options?

- (1) Not Satisfied: I do not have access to transportation services that meet my needs. I do not have a ride when I need it.
- (2) Satisfied: I am satisfied with the available transportation services and they meet my essential transportation needs, but not all of my needs.
- (3) Extremely Satisfied: I am able to meet all my transportation needs using my current options.

5. Are you familiar with Wilmington Transit System Services?

- (1) Yes
- (2) No

6. How often do you usually ride Wilmington Transit System?

- (1) Daily
- (2) 2 to 3 days per week
- (3) Once a week
- (4) Once or twice a month
- (5) Less than once a month
- (6) Not applicable

7. How do you find information about available transportation services if you need them for yourself, a relative, or a friend?

- (1) Call your county/local government or community center
- (2) Call Wilmington Transit System
- (3) Search the internet/social media
- (4) Ask a case manager
- (5) Ask a friend or family member
- (6) Other, specify: _____

8. Do you ever need a ride and not have one?

- (1) Yes
- (2) No

9. If you said Yes to the question 8, please answer the following questions. If you said no the question, skip to question #10.

a. What time do you need a ride and not have one? Select all that apply.

- (1) Early Morning
- (2) Mid- to Late-Morning
- (3) Early Afternoon
- (4) Evening
- (5) Late Nights

b. What day(s) do you need a ride and not have one? Select all that apply.

- (1) Weekdays (2) Saturday (3) Sunday

c. Where do you need to go but do not have a ride? Select all that apply.

- (1) Medical appointments in Wilmington or Clinton County
(2) Medical appointments outside of Clinton County
(3) Work
(4) College classes
(5) Essential errands (i.e., grocery, banking, haircuts, etc.)
(6) Community programs (i.e., meals, senior programs, etc.)
(7) Counseling appointments
(8) Agency or court-ordered appointments
(9) Addiction and recovery-related appointments
(10) Other, specify: _____

d. Do you ever need a ride and not have one to the following destinations? Select all that apply.

- (1) Wilmington
(2) Inside Clinton County
(3) Outside Clinton County

e. If you need a ride, why have you chosen not to contact Wilmington Transit System? Please select all that apply.

- (1) WTS service is not available in my area
(2) WTS service hours do not work for my trip
(3) I don't feel WTS is a safe option
(4) WTS is too expensive
(5) Other, specify: _____

f. How often do you ask a friend or relative to drive you on an errand or essential trip?

- (1) 5 to 7 days per week
(2) 3 to 4 days per week
(3) 1 to 2 days per week
(4) Less than once a week, but more than once a month
(5) Once a month
(6) Less than once a month
(7) Not applicable

10. How much do you spend on your personal transportation per month (you or the individual you're completing survey for)?

- (1) Less than \$20 (2) \$21 to \$50 (3) \$51 to \$100
(4) \$101 to \$150 (5) \$151 to \$200 (6) \$201 or more

11. What would be an affordable fare/cost for Wilmington Transit System to charge for the following trip destinations? (Write in dollar amount)

- (1) Within Wilmington \$ _____
(2) Within Clinton County \$ _____
(3) Outside Clinton County \$ _____

12. Do you have a mobility limitation which restricts your ability to walk or board a vehicle without assistance?

- (1) Yes (2) No

13. Please tell us your age.

- (1) Under age 18
(2) 19-39
(3) 40-54
(4) 55-59
(5) 60-64
(6) 65 or older

14. How many people live in your household?

- (1) Number of adults: _____
(2) Number of Children age 18 or under: _____

15. What is your household's yearly combined income?

- (1) Less than \$10,000 (2) \$10,000 to \$14,999
(3) \$15,000 to \$19,999 (4) \$20,000 to \$24,999
(5) \$25,000 to \$34,999 (6) \$35,000 to \$49,999
(7) \$50,000 to \$74,999 (8) \$75,000 to \$100,000
(9) More than \$100,000

16. Anything else you'd like to tell us? Specific transportation challenges, potential solutions you believe should be explored in Wilmington, Clinton County or the region? Thank you.